

Frequently Asked Questions

Raptor System

What is the Raptor system?

Raptor is a visitor management system that enhances school security by reading visitor drivers' licenses (or other approved state-issued ID), comparing information to a sex offender database by alerting school administrators. Once cleared through the system, a visitor badge is produced that includes a photo.

How does Raptor work?

Raptor compares state-issued ID information to a database that contains registered sex offenders from 50 states. In the event of a match, Raptor alerts designated school officials.

What is the purpose of the Raptor system?

Raptor helps our schools keep unwanted visitors out and track visitors that have been allowed in. By proactively alerting personnel to certain potential threats, Raptor allows school administrators and law enforcement personnel to take appropriate steps to keep the students, employees, and visitors safe. For valid visitors, the system also prints visitor badges that include the visitor's name, photo, date, and destination. Those badges enable personnel within the building to quickly determine if visitors are in areas where they should, or should not, be.

Why is Roseville Community Schools using this system?

The safety of our students is our highest priority. Raptor will provide a consistent system to track visitors and volunteers while keeping away people who present a danger to students. The system quickly prints visitor badges that include a photo, the name of the visitor, time, and date.

Does the school/district have the right to require visitors, even parents, to produce identification before entering the school?

Yes. School officials need to know who is in the building and why they are there. Particularly when a student is involved (e.g., IEP meeting), school officials need to be able to confirm that an individual has the authority to have access to the student.

What types of IDs will work in Raptor?

The scanner is able to scan all state licenses, state identification cards, concealed handgun licenses, consular ID cards, green cards, active military cards, and passport card (not the full passport). It does not officially scan other countries' identification cards.

What if the person refuses to show identification?

Contact the building administrator immediately. The administrator can question the individual and explain the process to them. The administrator, based on their knowledge of the person and situation, can make a determination to allow entry or refuse access to the facility and/or a student. If the visitor does not supply a proper identification, the visitor can give their full name and date of birth, to be checked in.

What other information is the school taking from driver's licenses?

Raptor is only scanning the visitor's name, date of birth and photo for comparison with a national database of registered sex offenders and any private alerts at the school. Additional visitor data will not be gathered, and no data will be shared with any outside company or organization.

Is an ID card scan necessary each time a person comes in the building?

Yes. This assures the school has the updated clearance for the visitor.

What is the checkout process for visitors leaving the building?

The checkout process doesn't involve scanning the card again. The operator will simply find the name of the person who is signing out and click a "sign out" button. This provides a record of entry and departure and time on any campus.

Will the Raptor System be used for after school activities?

No, the system will only be used during normal school hours, Monday through Friday.

What are the privacy protocols for this information?

Raptor Technologies, Inc. (Raptor) warrants that the confidentiality of data from our clients will be maintained according to all Federal and State laws, and any local policies that are communicated to us. Raptor acts as an agent and representative for the client in the storage, import, and/or analysis of data. Access to personally identifiable data will not be allowed for anyone other than Raptor staff directly responsible for the storage, import, and/or analysis of the data. Data will be provided by Raptor only to persons or entities authorized by the client. Data will be used by Raptor only according to the terms of our signed agreements.

Do I need my ID if I'm just dropping off or picking up an item at the office?

A visitor's sticker will not be necessary for those who visit our schools simply to drop off/pick up an item in the school office.

What if a visitor has no identification?

If a visitor does not have identification, the information can be entered manually into the system to be checked and a badge can be printed. The visitor information would remain in the system for the future. off/pick up an item in the school office

What if a visitor is known by staff because he or she regularly volunteers?

Every visitor will need to print a badge to wear each time he or she is in the building. This helps us track who is in any of our buildings at any given time as a safety precaution. In addition, it helps staff confirm an individual has the authority to have access to a student