

ROSEVILLE HIGH SCHOOL

17855 Common Road • Roseville, MI 48066

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www.rosevillepride.org



Need Help Solving A Problem You Are Having Involving School Related Issues?

We understand high school can be complex. Your student has contact with up to 6 different teachers every day, multiple principals, multiple support staff members, and has to learn graduation requirements. To help you and your student experience **success**, we recommend you;

- Familiarize yourself with your student's daily schedule.
- Monitor their grades and attendance on Power School (*sign up in the main office for the Parent Portal, if not already registered*).
- Take advantage of our many support opportunities.
- Be involved in the school with opportunities we have for parents. We need your help.

In doing all this, you still may encounter an area you need help with. The following steps were created to help you navigate through any potential issue and ensure that you are helped as quickly as possible;

Step 1: Talk to your student to understand and identify the problem. Realize you may only be hearing one side of the issue. If more needs to be done;

Step 2: Contact the employee (*i.e., teacher, coach, etc.*) closest to the situation to understand the issue from their perspective and to discuss a plan or strategy to resolve the situation. If resolution cannot be reached;

Step 3: Communicate with *Assistant Principal, or Athletic Director*, or the employee. If you're convinced that further action is required;

Step 4: Schedule a meeting with the principal to discuss what has been done so far and any concerns you still may have.

Realize that same day meeting requests may be difficult to make happen. It is always best to contact the school for an appointment.

Roseville Community Schools



Problem Solving Model

Steps

1. Talk to your child to understand and identify the problem. If needed,
2. Contact the employee (i.e. teacher, coach, etc.) closest to the situation to understand the issue from their perspective and to make an appointment to discuss a plan or strategy to resolve the situation. If resolution cannot be reached,
3. Communicate with the direct supervisor (i.e., assistant principal, athletic director, etc.) of the employee. If you are convinced that further action is required after this step,
4. Contact the principal to discuss the problem, the problem-solving steps taken so far, and ideas to resolve the situation.

**A genuine effort to understand another person goes a long way
in the path to communication. ~Sahar Osman**



It is always best to exercise the 24-hour rule.

When our brains think we are in conflict or danger, a built-in alarm system goes off internally to protect us.

One thing we have found success with is writing down our feelings and waiting at least 24 hours (or just a few hours if it is an urgent matter) before replying or taking any sort of impulsive action, so emotions do not lead the conversation.



Problem Solving Model

Contacts

Step 1. Talk to your child!

Step 2. To contact a teacher or other staff member directly:

Main Office: (586)445-5540

Staff Email: FirstInitialLastName@roseville.k12.mi.us

Example: Lyster Billhymer = lbillhymer@roseville.k12.mi.us

You can visit our website for a staff email directory.

<https://rosevillepride.org/our-schools/secondary-schools/roseville-high-school/staff-directory/>

Step 3.

Assistant Principal: Mr. Duncan, 586-445-5548 (Last name starts with A—J)

Assistant Principal: Ms. Reith, 586-445-5544 (Last name starts with K—Z)

Athletic Director: Mr. Marzec, 586-445-5546

Step 4. Principal: Jason Bettin, 586-445-5542

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